

1st Class Charters Chicago Privacy Policy & SMS Terms of Service

Effective Date: July 20, 2020 | Compliance Standard: TCR / A2P 10DLC Guidelines

1st Class Charters Chicago ("we," "us," or "our") is committed to protecting the privacy and security of your personal information. This Privacy Policy and SMS Terms of Service explains how we collect, use, disclose, and safeguard your information when you visit our website at <https://www.1stclasscharterschicago.com/>, request a quote, book transportation, or opt-in to mobile communications with us.

1. Information We Collect

We collect personal information directly from you when you interact with our website, request a charter quote, submit an inquiry form, or communicate with our team. The information collected includes:

Contact Information: Full name, primary email address, phone number, and mailing address.

Booking & Trip Details: Pickup/drop-off addresses, itinerary details, event schedules, passenger counts, and special vehicle requests.

Billing Data: Credit/debit card information and billing addresses, which are processed securely via encrypted third-party payment processing gateways.

Communication Preferences: Consumer choices regarding mobile SMS alerts, trip updates, and transactional notices.

2. How We Use Collected Information

We utilize the information collected from clients and website users to provide, manage, and enhance our transportation operations, specifically including:

Processing charter quotes, vehicle reservations, schedule revisions, and service payments.

Dispatching real-time transactional alerts, such as driver location notifications, trip confirmations, itinerary updates, and payment receipts.

Responding promptly to customer service requests, inquiries, and support needs.

Communicating crucial operational notices or policy changes affecting scheduled charters.

3. Mobile Opt-In and Privacy Protection (TCR Disclosure)

"No mobile opt-in or text message consent will be shared with third parties or affiliates."

1st Class Charters Chicago strictly maintains privacy over your mobile numbers and SMS consent records.

Your text messaging opt-in data will not be sold, rented, leased, traded, or shared with external third parties, marketing partners, or affiliates under any circumstances.

4. SMS Terms of Service & Text Messaging Disclosures

If you consent to receive conversational, informational, and booking-related SMS from 1st Class Charters Chicago, you agree to receive quote follow-ups, trip confirmations, itinerary updates, and customer support SMS from us.

Opt-Out Protocol: Reply STOP to any text message at any time to immediately cancel and opt-out of all SMS communications.

Customer Support: Reply HELP to any text message for direct customer • support assistance.

Carrier Charges: Message & data rates may apply depending on your mobile carrier and active rate plan.

Messaging Frequency: Message frequency varies based on your active quote requests, trip schedules, and direct interactions with our team.

Policy Link: Visit <https://www.1stclasscharterschicago.com/privacy-policy> to access our complete Privacy Policy and Terms of Service.

5. Sharing Non-SMS Personal Data

Except as specified in Section 3 regarding mobile consent, non-SMS personal information may be shared with trusted third-party service providers (such as dispatch systems or payment processors) strictly to facilitate operations and services, subject to binding confidentiality agreements.

6. Contact Us

1st Class Charters Chicago

Website: <https://www.1stclasscharterschicago.com/>

Services: Catamaran Sailing Charters